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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant(s): Mingte Chen, Anil K. Annadata, Leon Chan
Assignee: Siebel Systems, Inc.
Title: Media-Independent Communication Server
Serial No.: 09/823,835 Filing Date: March 31, 2001
Examiner: Unassigned Group Art Unit: 2153
Docket No.: SBL0005US Client Ref. No.: SIEB063/US

Austin, Texas
August 19, 2002

COMMISSIONER FOR PATENTS
Washington, D. C. 20231

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Technology Center 2100

PRELIMINARY AMENDMENT

Dear Sir:

The following Amendments and Remarks are submitted for entry into the application filed on March 31, 2001, serial number 09/823,835. This Preliminary Amendment is submitted prior to the first Office Action on the merits in the above-identified case. Entry of this amendment is respectfully requested.

IN THE SPECIFICATION

Please replace the paragraph starting on page 5, line 7 with the following replacement paragraph.

B1 Figs. 2-1 and 2-2, collectively referred to as Fig. 2, show an example of a database schema for the system of Figs. 1A through 1K.